

SATISFACTION GUARANTEE: If, for any reason, a Consumer or Affiliate is not entirely satisfied with the product, they may return the empty product packaging to (RWI) within 45 days of the purchase date. (RWI) will refund 100% of the purchase price, minus shipping, after (RWI) has received the empty bottle(s) or package(s), under the following return policy.

RETURN POLICY: An Consumer or Affiliate who wishes to return any unopened or used product should contact Customer service at [763-262-9900](tel:763-262-9900). To insure accurate processing of returned orders, an Affiliate or Consumer should never return a shipment before speaking with Customer Service. Once you have contacted Customer Service they will give you a Return Merchandise Authorization Number (RMAN) and the address to return the product. You will then return the product in question to the Distribution Facility.

The return order must include the following; a) A note with the (RMAN) on it requesting the refund and signed by the Consumer. b) A copy of the original invoice that came with the product in question. c) The full or empty product containers. d) On the outside of the carton the (RMAN) must be clearly written next to your return address. e) Any merchandise being returned to our Distribution Center must be sent prepaid. Affiliates and Consumers are encouraged to use a traceable means of transport, as (RWI) is not responsible for items lost in transport.

REFUND POLICY: If an Affiliate or Consumer returns product to (RWI) under the following provisions, **a refund will be given for 100% of the purchase price, less shipping.** If Affiliate or Consumer paid for the product with a credit card, a credit will be issued within 48 hours on receipt of return. If an Affiliate or Consumer paid for the product with a bank draft or check, and then returns the product, there will be a minimum of 7 days before a refund check will be issued unless the Affiliate or Consumer provides a copy of the paid bank draft or check from his or her financial institution. A refund check will be issued for 100% of the purchase price, less shipping, AND less all commissions paid out on their returned order. If an order has been returned by the carrier, due to insufficient address, undeliverable, etc., (RWI) will contact the Affiliate or Consumer either by phone or email within 24 hours, to advise them of the returned order. If Affiliate or Consumer would like the package shipped to a deliverable address they would be required to pay the shipping charge again. It is understood that in the event an Affiliate returns any personal product purchase for a refund, they will also be giving up their Affiliate status and in turn give up any potential earnings from referral sales in the future.